

# BARNSELEY METROPOLITAN BOROUGH COUNCIL

**Central Area Council Meeting:**

**14<sup>th</sup> March 2016**

**Agenda item: 3**

**Report of Central Area Council Manager**

## COVER REPORT

### Central Area Council – Performance Management Report- December 2015

#### Recommendations

It is recommended that:

- **Members note the contents of the Performance Management Report attached at Appendix 1.**

#### Background

Following agreement by Central Area Council at its meeting on 7<sup>th</sup> September, 2015 to realign the reporting quarters of all Central Area Council contracts, service level agreements and Working Together Fund projects, a comprehensive Central Area Council Performance Report for the period October to December 2015 (Quarter 3) has been produced and is attached at Appendix 1.

The Quarter 4 (Jan-March 2016) report will be brought to the meeting on 9<sup>th</sup> May 2016.

#### Performance Management Report (attached at Appendix 1)

**Part A** of the Central Council Performance report provides Central Council members with an aggregate picture of how the 4 Central Council contracted services, 1 Service Level Agreement (SLA), and 4 (of the 6) Central Working Together Fund projects are contributing to the achievement of each of the three Central Area Council's agreed outcomes and social value objectives.

The information provided in Part A reflects information gathered from contract/SLA start dates up to the end of Quarter 3 (31st December 2015).

Members are asked to note that although the Core Assets contract ceased at the end of July 2015, the performance up to that date continues to be captured in this part of the report.

Contracted Services:

- RVS – Reducing loneliness and isolation in older people
- YMCA- Improving health and wellbeing of children aged 8-12 years
- Kingdom Security Ltd- Environmental enforcement

- Twiggs Grounds Maintenance Ltd.

Service Level Agreement:

- BMBC-Safer Communities Service –Providing a Private Sector Housing Management and Enforcement service

Central Working Together Fund Projects:

- Exodus Project
- BCDP
- Hope House Hub
- Homestart

**Part B** provides Central Council members with a summary performance management report for each of the 4 contracted services and 1 SLA up to the end of 2015/16 Quarter 3 (31st December 2015). The report provides updated information from all Central Area Council Providers, following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings:

In addition to the information provided in the summary reports, more detailed information is available on request, including at least two case studies with photographs for each contracted service, and some performance data on a ward basis.

**Part C** of the report provides Central Council members with a summary performance report for 4 of the 6 Central Working Together Fund Projects. A final report for the remaining 2 Central Working Together Fund projects will be provided as part of the next performance report in May 2016.

### **Performance Report –Issues**

**The 4 ongoing Central Area Council contracts and the Service Level Agreement with BMBC’s Safer Communities Service** continue to perform satisfactorily with no significant issues identified.

**The 4 Central Working Together projects** are also progressing well and either meeting or exceeding all targets set.

### **Appendices**

**Appendix 1: Central Council Performance Management Report- November 2015**

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01/03/16